

Devonia Holiday Villa - Galle - Sri Lanka

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General Information

1. What is the location of Devonia Holiday Villa?

Nestled in a prestigious neighborhood of Galle, this villa offers prime access to the vibrant heart of the town. Just moments away from the iconic Galle Fort and other renowned attractions, it provides the perfect blend of luxury and convenience for exploring this historic coastal gem.

2. How many bedrooms and bathrooms does the villa have?

The villa features four spacious bedrooms, three with double beds and one with two comfortable single beds. Two of the bedrooms also come with their own en-suite bathrooms, ensuring privacy and convenience. Third bathroom attached to room 3 and 4.

3. What is the maximum occupancy of the villa?

Eight adults

Amenities and Features

4. Is the villa family-friendly or suitable for children?

Ideal for families with children, the villa offers a welcoming environment with plenty of garden space where kids can play and explore.

5. What amenities are included with the villa?

- Wi-Fi
- Air conditioning
- Free butler service
- Self catering facilities
- Washing Machine and free ironing service
- Free breakfast and tea
- Free bed linen, towels and toiletries
- Spacious gardens
- Free parking
- In-house cook available on request

Pricing and Payments

6. What is the rental price, and are there any additional fees (cleaning, security deposit)?

The base price is listed on our website. We provide complimentary cleaning services, accept GBP 100 as a security deposit for your convenience.

7. What payment methods are accepted?

We accept secure online payments or UK bank transfers for your convenience.

8. Is there a minimum or maximum stay requirement?

The minimum stay is just one night, with no maximum limit, making it perfect for both short visits and extended stays.

9. Are there any discounts for extended stays or early bookings?

Absolutely! We offer discounts for early bookings and extended stays. For more details, please visit our booking page.

Booking and Cancellation Policies

10. What is the booking process?

You can easily book online through our website or contact us directly to arrange a manual booking via UK bank transfer.

11. What is the cancellation policy, and are there any penalties for canceling?

You can cancel your booking up to 3 days before your planned arrival at no cost. For cancellations made within 3 days of arrival, a 3% fee will be applied to the booking value. If you've also booked an in-house cook, the cancellation fee will be 5% of the total.

12. Is travel insurance recommended or available?

You need to have your own travel insurance.

Check-in and Check-out

13. What are the check-in and check-out times?

You can check in at any time, but checkout is required by 11 a.m. However, if you need more time and there's no booking for the following day, we can offer flexibility with the checkout time.

14. Is early check-in or late check-out available?

Yes, early check-in available if required but checking-out beyond 11 am is subject to availability.

15. How is the key exchange or entry process handled (e.g., keyless entry, meet-and-greet)?

Our in-house butler will welcome you to the villa.

Local Area and Activities

Galle, Sri Lanka, is a treasure trove of history, culture, and natural beauty, brimming with exciting tourist activities and attractions just a stone's throw from Devonia Holiday Villa. Discover some of the top highlights:

16. What attractions or activities are nearby?

- **Galle Fort:** A UNESCO World Heritage Site, this 16th-century fort built by the Portuguese and later fortified by the Dutch offers a mix of colonial architecture, museums, shops, and cafes plus great night life.
- **Pristine beaches,** known for their golden sands, clear waters, and vibrant nightlife.
- **Surfing:** Nearby beaches like Hikkaduwa and Ahangama are great for surfing, with several surf schools offering lessons for all levels.
- **Rainforest Reserve:** A biodiversity hotspot located a bit inland from Galle, perfect for nature walks, bird watching, and experiencing Sri Lanka's rich flora and fauna.
- **Cycling Tours:** Explore the scenic countryside around Galle on a guided cycling tour, which often includes visits to local villages and temples.
- **Spa and Ayurvedic Treatments:** Many resorts and wellness centers in Galle offer traditional Ayurvedic treatments, massages, and yoga sessions.

17. Are there restaurants, grocery stores, or shops within walking distance?

Yes, you'll find a variety of dining options nearby, with Galle's main town just a short walk or quick drive away.

18. Is the villa close to the beach or other outdoor activities?

Yes, the villa is conveniently close to the beach and a range of outdoor activities.

Transportation and Accessibility

19. Is parking available at the villa?

Yes, free parking available.

20. Is the villa accessible for guests with disabilities or limited mobility?

Yes

21. Are airport transfers or transportation services offered or recommended?

Yes, we can arrange all your transport needs with government-registered tourist drivers and vehicles, ensuring your safety and security.

Safety & Security

22. What security measures are in place at the villa?

The villa is situated in a secure neighborhood, with our host's extended family living next door for added peace of mind in case of emergencies. Additionally, we offer a lockable deposit box for safeguarding your valuables.

23. Is the area around the villa safe for tourists?

Absolutely, it's very safe. We've been living in the area for over 40 years, ensuring a deep familiarity with the community's security.

24. What emergency contact information is provided (e.g., local hospitals, police)?

We'll supply you with all emergency contact numbers before you arrive at the villa, ensuring you're fully prepared.

Pet and Smoking Policies

25. Is the villa pet-friendly, and are there any restrictions or additional fees for pets?

Yes, the villa is pet-friendly, and there are no additional fees as long as your pet does not cause any damage to the property.

26. Is smoking allowed inside or outside the villa?

Smoking is not allowed inside the villa.